

**Intelligent Business, U. 7 (1/1)**

<p><i>an organized set of information stored in a computer</i></p>	<p><i>any activity that is essential for a firm to conduct its business</i></p>	<p><i>the departments of a (financial) company where routine tasks are done without direct contact with customers</i></p>	<p><i>strong negative reaction</i></p>
<p><i>to fire employees; make them redundant</i></p>	<p><i>expenses involved in paying staff for their work (salary/wages, health insurance, etc.)</i></p>	<p><i>work that involves developing or using knowledge</i></p>	<p><i>to reduce the number of employees in an organisation</i></p>
<p><i>a cost that does not vary with output (salaries, equipment, utilities, etc)</i></p>	<p><i>to transfer work to an outside supplier or service provider</i></p>	<p><i>money spent to run a business</i></p>	<p><i>transferring work to an outside supplier based in another country</i></p>
<p><i>fixed amount of money paid to an employee each month/year</i></p>	<p><i>the relationship between the output of goods and the resources needed to produce them</i></p>	<p><i>a trial project to test performance</i></p>	<p><i>from or to other countries</i></p>
<p><i>too much/many of something</i></p>	<p><i>a lack or scarcity of something</i></p>	<p><i>a company that provides services for users</i></p>	<p><i>money and materials saved by working economically</i></p>